## **Overall Encounter Quality**

--please check box below each statement to describe the student's performance—specific comments can be written in the space adjacent to each item and / or on the back of this form.

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	The Student:	Comments:	
1.	Was dressed professionally.		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
2.	Greeted patient in a friendly and respectful manner.		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
3.	Spoke clearly in a manner easily unders	stood by the patient	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
4.	Communicated using appropriate non-v posture.	rerbal behaviors like head nodding, eye contact and relaxed	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
5.	Conveyed a confident and professional	demeanor.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
6.	Conducted the interview and examination in a well- organized manner.		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
7.	Provided the patient with an opportunity	to fully answer questions asked.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
8.	Demonstrated an understanding of patient's responses (active listening).		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
9.	Gathered "key" information in patient interview in effective manner		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
10.	10. Performed systems review in safe and effective manner.		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
11.	Gathered and shared "key" information	with patient.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
12. Provided the patient with an opportunity to ask her own que		to ask her own questions.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
13.	Responded with empathy to patient's co		
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
14.	Answered patient's questions and chec	ked for understanding.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	
15.	Demonstrated safe and effective technic	que during transitions, transfers, and ambulation.	
	☐ Satisfactory ☐ Marginal	□ Not Satisfactory	

Developed by Amber Hansel and Steven Harris with modifications by Carol Recker-Hughes, SUNY Upstate Medical University, Syracuse, NY

